



## **Exchange of practices between leaders of public services**

## Innovation in the management of social services and in administrations: steps forward

11 dicembre 2014 CNEL - Viale David Lubin N°2 00196 – ROMA 10:00 – 17:00

## **DRAFT PROGRAMME**

09:30 - 10:00	Registration
10:00 - 10:20	Welcome address and presentation of the objectives of the day
	Valeria Ronzitti, General Secretary of CEEP
	Sergio Gasparrini, President ARAN
10:20 - 10:50	Improving the efficiency of public services in Italy
	Bernardo Mattarella, Head of the Legislative Office, Cabinet of Marianna Madia, Minister of Public Administration Reform
10:50 – 13:00	Improving efficiency and implementing innovations in public services with reduced workforces
	• Elke Wamback & Nancy De Vogelaere, Flemish Government
	David Leask, North East Regional Employers' Organisations
13:00 - 14:00	Lunch break
14:00 - 16:00	Achieving public service improvements and more efficient service provisions despite of financial constraints: Innovative tools and practices
	Roi Cohen, Director for Business Development, LGES Israel
	<ul> <li>Eduardo Moutinho, Director of Infrastructure, Administração dos Portes de Sines e do Algarve, Portugal</li> </ul>
16:00 – 16:30	Coffee break
16:30 - 17:00	Continuation of the discussion and summary of the day